

## **Agenda**



# 1. Q3 Revenues Fiscal 2022 highlights

2.
Review of Operations
On-site Services
Benefits & Rewards Services

Figures have been prepared in thousands of euro and published in millions of euro

Please refer to Appendix 5 for Alternative Performance Measures definitions



1. Q3
Revenues
Fiscal 2022
highlights

sodex\*o



## Q3 Revenues Fiscal 2022 - Better than expected growth

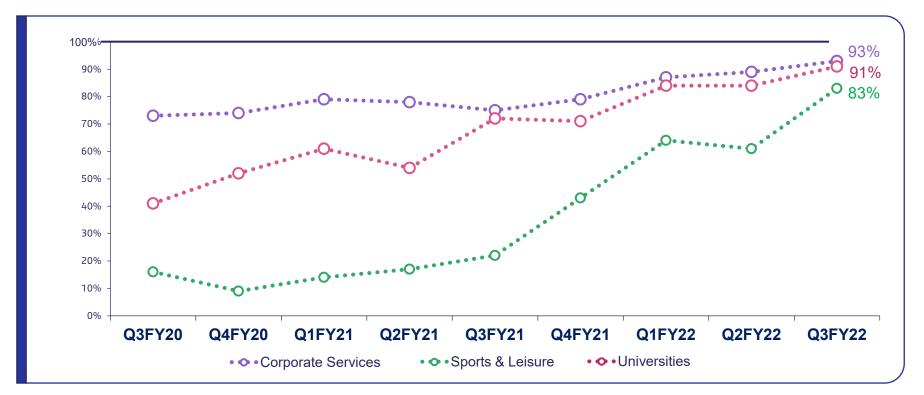
### **Strong revenue growth +23.2%**

	Organic Revenue Growth
Group	+18.3%
On-Site Services	+18.3%
Benefits & Rewards Services	+17.7%



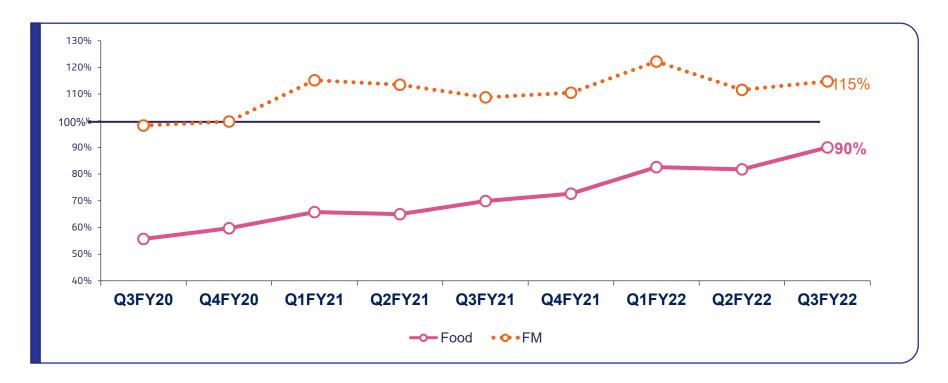
## **Post-Omicron recovery**

FY2020, FY2021 and FY2022 revenues compared to FY2019 revenues at constant rate



## Strong recovery in Food services in Q3

FY2020, FY2021 and FY2022 revenues compared to FY2019 revenues at constant rate





## Major highlights in Q3

### **On-site Services**

- Year to date Development and Retention continue to improve in North America
- Return to work continuing to progress (Corporate Services: 93% of Fiscal 2019 vs 89% in Q2 Fiscal 2022)
- Strong Food services recovery (90% of Fiscal 2019 vs 82% in Q2 Fiscal 2022)
- Strong recovery in S&L activity (83% of Fiscal 2019 in Q3 vs 61% in Q2 Fiscal 2022 and 22% in Q3 last year)
- Good control of inflation in Q3

#### **Benefits & Rewards Services**

- Strong acceleration in Q3 due to solid growth in all regions
- Inflation and interest rate tailwinds, particularly in Brazil
- Decision to execute BRS strategic plan without a private equity partner







### Good momentum in new business in Q3

### Wins

University contract
Austin Peay State University





Corporate contract
Campus Cyber (FR)





Government & Agencies contract **MET Police** 





### Retention

Healthcare & Seniors contract United Healthcare Hospital





Corporate contract Colgate

Multi-countries



Healthcare & Seniors contract **Promedica** 





### **Extensions/Expansions**

Corporate contract

Bancolombia





Healthcare & Seniors contract **Birmingham Women's Hospital** 





Healthcare & Seniors contract

Franciscan Missionaries of Our Lady









## Q3 Organic growth – Strong revenue growth











## **Q3 Inflation increasing in On-site Services**

- Inflation is significant in all countries today
- Teams are fully engaged to manage impact:
  - Active procurement management to limit cost inflation relative to market indices
  - Active operational mitigation plans in all countries: enhanced labor scheduling, reengineered menus, food waste reduction...
  - Strong contract clauses: client contract indexation, cost plus structures
  - Dynamic retail price reviews
- In the Third quarter, the pricing effect is more than 5% against about 3% in the First half Fiscal 2022



### **On-site Services**

### **Business & Administrations – Q3 Revenues**



2.

(in million €)



G&A = Government & Agencies, E&R = Energy & Resources, S&L = Sports & Leisure/Sodexo Live! Please refer to Appendix 5 for Alternative Performance Measures definitions

North America

+50.9%

Restated Organic Growth

· Continued ramp up of return to work in Corporate Services.

- Acceleration in the recovery of S&L with the pick-up in convention center activity.
- E&R benefiting from strong new business and return to work of office staff.

Europe

+27.2%

- Better than expected pick-up in Corporate services after Omicron impact in Q2.
- Strong growth in S&L as tourists return and events pick up strongly.
- · Lack of new ramp-ups in E&R and G&A.

APAC, Latam, MEA

+10.1%

- Strong growth in Brazil due to new development in Corporate Services.
- Solid growth in Latam particularly in the mining sector.
- · Offset somewhat by effect of Shanghai lockdowns.



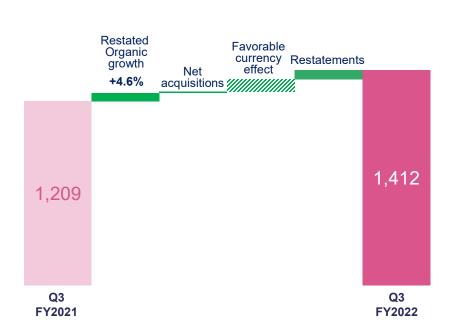
### **On-site Services**

### **Healthcare & Seniors – Q3 Revenues**



2.

(in million €)



Organic Growth

### **North America**

+6.8%

Restated

- Inflation pass-through supporting growth.
- Retention improving and active pipeline.
- Hospital retail improving but still only at 80% of pre-Covid levels.
- · In Seniors, occupancy and pricing were positive.

### **Europe**

+1.4%

- Growth in Seniors due to new contracts and higher occupancy, particularly in France.
- · Retail growth in Hospitals.
- Impact of the closure of Testing Centers end March.

### APAC, Latam, MEA

+7.4%

- · Good inflation pass-through in Brazil.
- Solid growth in Covid related activities in China.



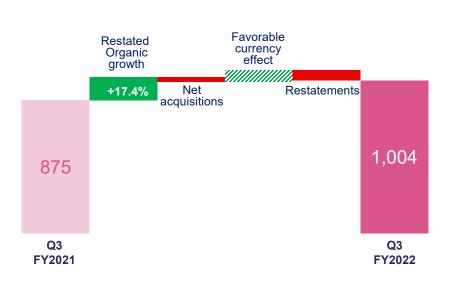
### **On-site Services**

### **Education – Q3 Revenues**

18% On-site Services FY21

2.

(in million €)



Organic Growth

### **North America**

+18.4%

Restated

- Strong recovery in Universities post-Omicron, with activity now at 91% of Fiscal 2019 levels vs 84% in Q2.
- Slower yoy growth in Schools in Q3, compared to a higher comparative base.
   as Schools picked up strongly in Q3 Fiscal 2021.

### Europe

+15.0%

- Strong improvement in attendance in Schools post-Omicron and easy comparative due to lockdown in France and UK last year.
- Schools' activity is more or less back up to Fiscal 2019 levels at constant rate (excl. the sale of the Childcare activities).

### APAC, Latam, MEA

+8.7%

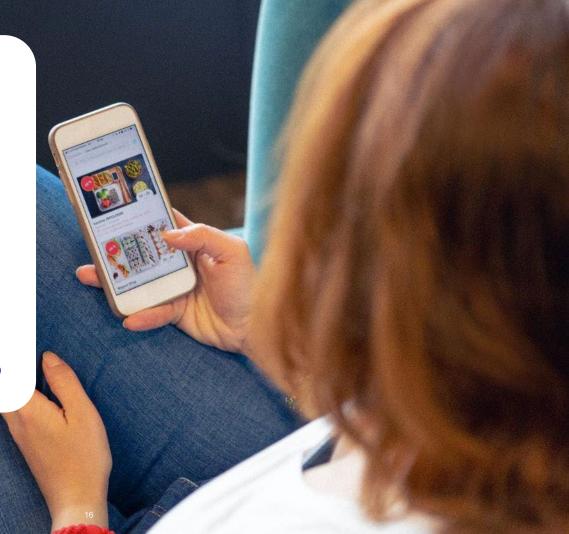
- · School closures in Shanghai due to Covid lockdown.
- Strong recovery in India, back to pre-Covid levels.



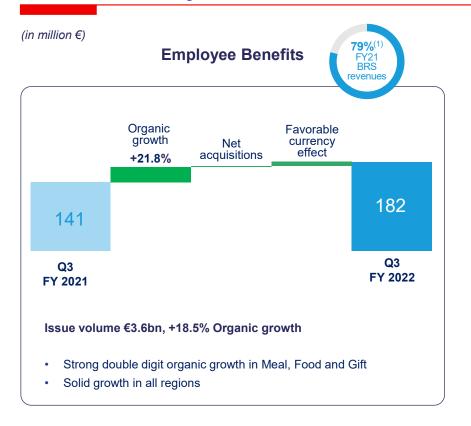


Benefits & Rewards Services

sodexo

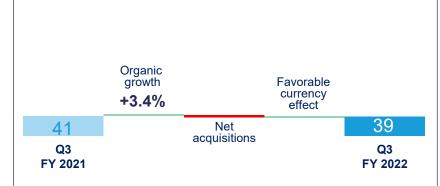


## **Q3 revenues by Service**



### **Services Diversification**

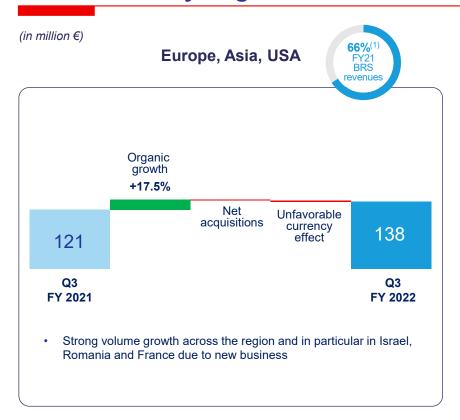




- Strong growth in fuel & fleet
- Offset by return to pre-covid levels of public benefits



## Q3 revenues by Region

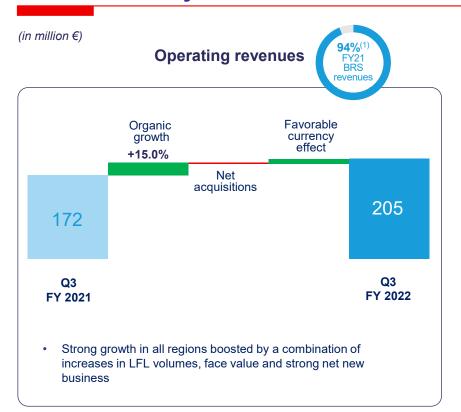




- Strong volume growth in Brazil with the combination of an increase in the number of beneficiaries, face values and new business
- Strong growth in all services in the rest of the region

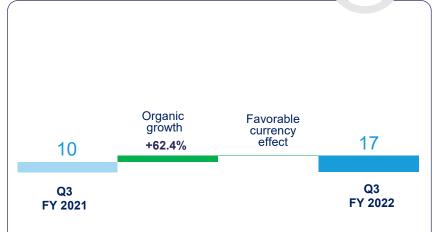


## **Q3** revenues by Nature



### Financial revenues





 Organic growth due to significant increase in interest rates, particularly in Brazil, currently back over 13% vs under 4% in Q3 last year

Please refer to Appendix 5 for Alternative Performance Measures definitions
(1) Excluding Rydoo revenues





## FY2022 guidance confirmed

## **Organic Growth**

Around the bottom of the +15% to +18% range

## **UOP Margin**

close to 5% at constant rates



## Enhance the effectiveness of our organization

### **Strategic priorities**

**Boost US Growth** 

Accelerate the food model transformation

Manage more actively our portfolio

Enhance the effectiveness of our organization

## Plan to move towards a simplified, local and agile On-site Services organization\*

- Plan to transfer full P&L accountability to the countries, regrouped into 3 geographic zones: Europe, North America and Rest of the World
- Gradual implementation from September to December 2022

<sup>\*</sup>In compliance with the Group's social dialogue commitments and policies.

## **Next Capital Markets Day**

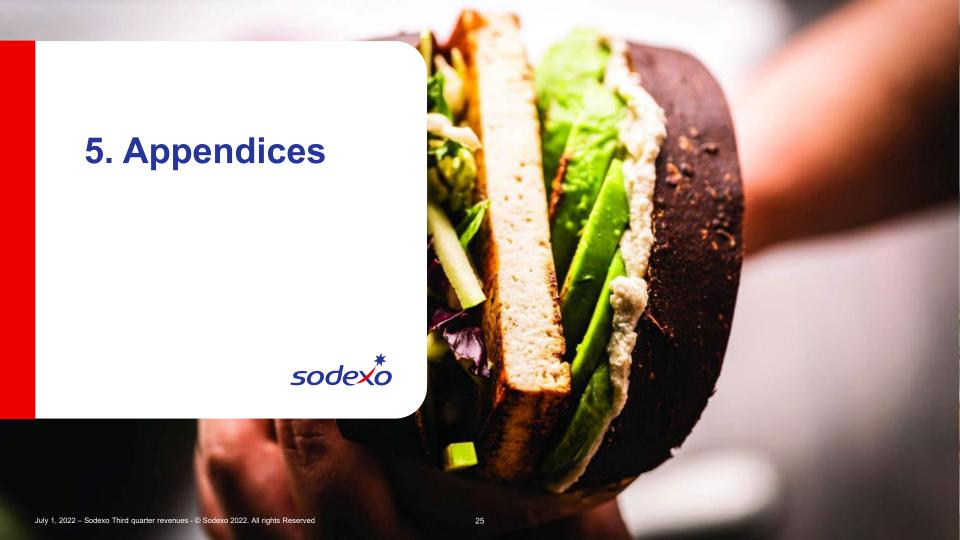


### **SAVE THE DATE**

2022 CAPITAL MARKETS DAY Paris, November 2







## Q3 Fiscal 2022 exchange rates

1€ =	Average Rate Q3 Fiscal 22	Average Rate Q3 Fiscal 21	Average Rate Q3 Fiscal 22 vs. Q3 Fiscal 21	Closing Rate FY Fiscal 22 at 05/31/2022	Closing Rate Fiscal 21 at 08/31/2021	Closing Rate 05/31/22 vs. 31/08/21
U.S. Dollar	1.124	1.198	+6.5%	1.071	1.183	+10.5%
Pound Sterling	0.845	0.885	+4.8%	0.851	0.859	+0.9%
Brazilian Real	5.939	6.561	+10.5%	5.097	6.139	+20.4%



## Revenue breakdown

REVENUES BY SEGMENT (in millions of euro)	Q3 FY2022	Q3 FY2021	Restated Organic growth	Organic Growth	External Growth	Currency Effect	Total Growth
Business & Administrations	2 886	2,220	+26,6%	+26,6%	-2,3%	+5,7%	+30,1%
Healthcare & Seniors	1 412	1,209	+4,6%	+9,3%	+0,6%	+6,8%	+16,7%
Education	1 004	875	+17,4%	+9,9%	-3,8%	+8,7%	+14,8%
On-site Services	5 302	4,303	+18,3%	+18,3%	-1,8%	+6,6%	+23,2%
Benefits & Rewards Services	222	182	+17,7%	+17,7%	-1,2%	+5,3%	+21,8%
Elimination	-1	(1)					
TOTAL GROUP	5 523	4,484	+18,3%	+18,3%	-1,7%	+6,6%	+23,2%



## Revenue breakdown

REVENUES BY SEGMENT (in millions of euro)	9M FY2022	9M FY2021	Restated Organic growth	Organic Growth	External Growth	Currency Effect	Total Growth
Business & Administrations	8 046	6,499	+21,9%	+22,0%	-2,1%	+3,9%	+23,8%
Healthcare & Seniors	4 087	3,547	+4,8%	+9,6%	+0,7%	+5,0%	+15,2%
Education	3 034	2,495	+25,3%	+16,9%	-1,5%	+6,2%	+21,6%
On-site Services	15 167	12,541	+17,5%	+17,5%	-1,2%	+4,7%	+20,9%
Benefits & Rewards Services	620	541	+12,1%	+12,1%	-0,1%	+2,4%	+14,5%
Elimination	-2	-3					
TOTAL GROUP	15 784	13,079	+17,3%	+17,3%	-1,1%	+4,6%	+20,7%



## Fiscal 21 On-site Services inter-segment revenue reclassifications

Revenues	FISCAL 21		Q1FY21		Q2FY21		Q3FY21			Q4FY21					
(in millions of euros)	B&A	НС	EDU	B&A	НС	EDU	B&A	НС	EDU	B&A	НС	EDU	B&A	HC	EDU
North America		-	-	-	-	-	-	-	-	-	-	-	-	-	-
Europe	- 30	+ 211	- 181	- 6	+ 58	- 51	- 7	+ 60	- 53	- 8	+ 61	- 53	- 9	+ 31	- 23
Africa, Asia, Australia, Latam, Middle East	+ 37	- 24	- 13	+ 12	- 5	- 6	+ 8	- 5	- 3	+ 9	- 7	- 3	+ 8	- 7	- 1
GROUP	+ 7	+ 187	- 194	+ 5	+ 52	- 58	+ 1	+ 55	- 56	+ 1	+ 55	- 56	- 0	+ 24	- 24

- As part of the streamlining of the organization in certain regions during the second half of Fiscal 2021, some contracts or operations
  have been reallocated between segments, with main impacts in Europe from Education to Healthcare & Seniors.
- · Given the low materiality of these changes, pro-forma figures for Fiscal 2021 will not be provided.
- · The effects are detailed above.
- Fiscal 2022 organic growth and variations in UOP margin will be adjusted to take into account such changes.



### **Alternative Performance Measure - Definitions**

### **Organic growth**

Organic growth corresponds to the increase in revenue for a given period (the "current period") compared to the revenue reported for the same period of the prior fiscal year, calculated using the exchange rate for the prior fiscal year; and excluding the impact of business acquisitions and divestments, as follows:

- for businesses acquired (or gain of control) during the current period, revenue generated since the acquisition date is excluded from the organic growth calculation;
- for businesses acquired (or gain of control) during the prior fiscal year, revenue generated during the current period up until the first anniversary date of the acquisition is excluded;
- for businesses divested (or loss of control) during the prior fiscal year, revenue generated in the comparative period of the prior fiscal year until the divestment date is excluded;
- for businesses divested (or loss of control) during the current fiscal year, revenue generated in the period commencing 12 months before the divestment date up to the end of the comparative period of the prior fiscal year is excluded.

#### Issue volume

Issue volume corresponds to the total face value of service vouchers, cards and digitally-delivered services issued by the Group (Benefits and Rewards Services activity) for beneficiaries on behalf of clients.

#### Reimbursement volume

Reimbursement volume corresponds to the total face value of service vouchers, cards and digitally delivered services (Benefits and Rewards Services activity) reimbursed to the Merchants

### **Underlying Operating margin**

The Underlying operating profit margin corresponds to Underlying operating profit divided by revenues

### **Underlying Operating margin at constant rate**

The Underlying operating profit margin at constant rate corresponds to Underlying operating profit divided by revenues, calculated by converting FY2022 figures at FY 2021 rates, except for countries with hyperinflationary economies.



### Financial calendar

October 26, 2022 November 2, 2022 December 19, 2022

Fiscal 2022 Capital Markets Fiscal 2022
Annual Results Day Annual Shareholders
Meeting



These dates are purely indicative and are subject to change without notice. Regular updates are available in the calendar on our website <a href="www.sodexo.com">www.sodexo.com</a>

## Sodexo key figures

As of August 31, 2021



€17.4bn revenues



**412,000** employees



Largest private French employer worldwide (1)



100 million consumers served daily



**55** countries (as of Feb. 28, 2022)



€9.9bn

market capitalization (as of June 30, 2022)

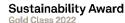
- Founded in 1966 by Pierre Bellon
- As at 31/08/2021, Bellon S.A. holds 42.8% of capital (57.2% of voting rights)
- Our purpose is to create a better everyday for everyone to build a better life for all.



Dow Jones Sustainability Indices

Powered by the S&P Global CSA

Leader in its industry sector

















(1) 2020 Forbes Global 2000 ranking (as of April 30, 2020)

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