

# Give your crew true hospitality at sea





## For an exceptional experience, every single day

From outstanding food and spotlessly-clean, well-maintained living quarters to the highest quality services, we put safety first yet never compromise on comfort.





## Made for offshore

Offshore Living blends five decades of expertise with the latest technology to better serve your people on board. They get an exceptional experience every day, on any installation, that makes them feel at home. You get the certainty you need around safety, cost and performance, so you can focus on your core activities.



**No-one gets hurt**

**Our safety culture has been in place for 50 years, so it's part of our working day**

Keeping everyone safe takes strong leadership and personal responsibility, and this is embedded at every level within Sodexo. Our zero-harm mindset prioritises health, safety and wellbeing, giving you the confidence that we can support your operations, and your people, in every country.

## Consistent approach to risk

Developed with a global team of 1,500 HSE and risk management experts, our processes and practices guide every decision, and every task. With a consistent approach to identifying, reporting and reducing workplace risks, we offer peace of mind for your entire portfolio.

## The right tools

Our Safety Nets programme is how we avoid harm. We use it to train our colleagues in accident prevention and to assess gaps should incidents occur. Through a standardised approach and digital reporting, we are able to monitor and improve safety performance across multiple regions.

## Bringing safety to life

Alongside formal risk assessments, we ask our team to make 'Three Checks for Safety' before they start any task. It's a quick and simple way of embedding safety into everyday working:



**Our clients put safety first, so we do too. We always ask ourselves if we know how to do a job, if we've got the right equipment and if the environment is safe. It definitely makes you think before you act.**





savour



Food to look forward to

## Well-presented, locally sourced, always delicious

Savour brings authentic flavours, themed dinners and good-looking plates to offshore installations. We use tight processes and the right technology to make your budget stretch further, without compromising on quality, and to free up more time for the fine detail.

## A world of flavour

Whether they're cooking day-to-day menus or catering for weekly themed nights and events, our chefs share a passion for nutritious and delicious fresh food. With thousands of recipes specifically created for offshore, you can enjoy traditional favourites, plant-forward dishes and authentic regional cuisine.

## Consistently great food

Our Drive system frees our chefs from administrative tasks by putting the data they need at their fingertips. It gives them great menus and step-by-step recipes, tells them what's in stock and explains what local produce they need. It means they can cook without compromise for every person on board.

## Strong satisfaction

More than 1,100+ offshore workers responded to our 2023 consumer survey, giving us a overall rating of 4.7 out of 5.



## A feast for the eyes

Sodexo serves millions of meals a day, so we know that food isn't just about nutrition. Our chefs take great care in their presentation, because they understand that eating is more enjoyable when your food looks great on the plate.

## Safe, sustainable cooking

Food safety is paramount, and our chefs follow best practice to the letter. We source locally and sustainably too, which means fresh, tasty food and fewer food miles. We also use system to reduce food waste, making disposal easier and cutting carbon emissions.





comfort

All the comfort of home

## For cabins and common areas that truly support your crew

With more than 50 years' experience in offshore locations, Comfort takes cabin cleaning, housekeeping and laundry beyond visibly clean. It's about safeguarding health and wellbeing while creating a home away from home.



### **Safety-first cleaning**

Our people follow safe work instructions and use colour-coded equipment to prevent cross-contamination. We support them with Global Cleaning Best Practices, country-specific Standard Operating Procedures

### **Global consistency and quality**

Our services are delivered the same way, and with the same quality outcomes, wherever you are in the world. It's about giving you certainty around quality, cost and crew satisfaction.

### **Best in class**

Comfort brings together technology, processes and well-trained specialists to protect your employees and create memorable moments at sea.



Helping you focus on core activities

## Cost-effective services with a global reach

With proven expertise in more than 100 facilities management services, a safety culture and well-established supply chains, Sodexo can reduce your costs by managing a number of non-core tasks.

## Wide range of services

Our global presence and deep expertise enable clients to select additional services that support safe and efficient operations. Among others, these include:

- **Technical maintenance:**

Focused on living quarters, we deliver asset management, reactive and planned maintenance and a range of ad-hoc projects.

- **Refurbishments:**

Ageing installations can impact crew satisfaction, so we specialise in creating spaces that support and energise your people on board.

- **Waste management:**

We can segregate waste and maximise recycling to reduce your environmental impact.

- **Pest control:**

Either with our own teams, or with the support of our partners, we can ensure fast and effective treatments, proofing and advice services.

**Your local team is on hand to explain the full range of available services and help you tailor them to meet your needs.**

## Case study

### Delivering Integrated Hospitality Services To One Of The Largest Offshore Drillers In India.

Managing 15+ Rigs with over 150+ people in each rig, we have delivered 94% on our KPI's year on year while maintaining over 90% HSE scores with ZERO LTI while delivering a suite of soft services.



# More time for what matters

## Keeping in touch with your people on board

Offshore Living combines outstanding food, service excellence and the right technology to make a difference. It's about delivering to the same high standards, consistently, wherever you operate. It's also about maximising your budget, and improving crew satisfaction, by enabling our team to spend more time with yours.

This means more time working together to drive value, release efficiency and keep things running smoothly.

- Our Drive system helps our chefs perfect their menus sooner, so they spend more time with your teams.
- Our crews are supported by a safety culture and a suite of standard operating procedures.

**You get peace of mind and cost-certainty.  
Your crew get true hospitality at sea.**

## Creating local opportunities

We create career pathways for local people with diverse backgrounds, and we're proud to work with partner organisations to welcome people on board and help them thrive in their roles.

### **Mohit Varma**

Country Segment Director  
Energy & Resources - India



## Contact

### **Sodexo India Services Pvt. Ltd.**

Nesco IT Park, Tower 4,  
5th Floor, South A Wing,  
Off Western Express Highway Goregaon East,  
Mumbai 400063

Phone: 022 4421 4421