

## **ACCESSIBLE DOCUMENT**

March 2021

## A good day in health care video

Speaking in English, "Morning"

Speaking in Italian, "Thank you"

Speaking in English, "These menus are really patient focused"

Speaking in French, "The project is finished"

Speaking in Spanish "See you later"

For me, a good day

is knowing that I am a part of something

that saves lives.

It's a good day

when I help the patient

feel more better.

When I think about

the doctors and nurses

working very long hours.

They rely on us

and we make it happen

It's a good day

when I see all our food is eaten.

We know it helps

make patients get better.

That's why we are here.

Speaking in English, "The patient is in great hands. No need to worry, ok?"

Taking the time to talk

To a patient or a family

When they're having a bad day

And knowing

Yeah

I made them feel a little better.

That's a really great day.

Coming up with a new idea

That makes a difference.



When you save money

That can be spent on better things.

That's a really good day.

When the client says,

"Thank you, good job."

That's special.

That's always a really good day.

Knowing you're part of a team

Who look out for one another.

Working together

When we need to get it done.

It's knowing

It's about one thing

Making doctors, nurses,

And patients' lives better.

It's pretty cool to think

That we've got almost 100,000 people

Around the world

Doing what we do

Every day.

Speaking in French, "no worries"

Putting on this uniform.

It really ups my game.

I know I'm working towards

Something bigger.

Speaking in French, "for the team, please"

I work in healthcare

Because I want to help people.

Knowing that today, I made the difference.

That's a really good day.

That's why we do what we do.

That's why we are here.

To always make it a great day.

Speaking in English, "have a good day"