# Sode to QUALITY OF LIFE SERVICES

# **SODEXO IN A SNAPSHOT**

# **OUR ACTIVITIES**

Sodexo is the world leader in **Quality of Life** services, organized around **3 activities**:



### **ON-SITE SERVICES**

Through its more than 100 professions, Sodexo offers **a full array of services** to clients including reception, foodservices, cleaning and technical maintenance of facilities and equipment.

This broad services offering is delivered in eight client segments: Corporate, Defense, Justice Services, Remote Sites, Health Care, Seniors, Education and Sports and Leisure.



# BENEFITS AND REWARDS SERVICES

5 categories of services for private and public organizations of all sizes:

- Employee Benefits
- Incentive and Recognition programs
- Expense Management
- Public Benefits
- Consumer Gifting



### PERSONAL AND HOME SERVICES

3 domains to improve quality of life for people in their private lives.

- Child Care
- Home Care
- Concierge Services



Sodexo listed as one of the "Most Admired Companies" by FORTUNE magazine

Sodexo was ranked number 5 in its industry in "Diversified Outsourcing Services" of the 2015 edition.

### **SODEXO TODAY**

€19.8 billion

in revenues

420,000

emplouees

19<sup>th</sup>

largest employer worldwide

32,000 sites

75 million consumers per day

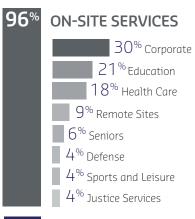
80 countries

### **REVENUES DISTRIBUTION**

#### BY GEOGRAPHIC ZONE



#### BY ACTIVITY



BENEFITS AND REWARDS SERVICES **€16.4 billion** in issue volume.

# OUR **ECONOMIC**, **SOCIAL** AND **ENVIRONMENTAL** RESPONSIBILITY

Through its activity, Sodexo creates value for its clients and employees as well as contributing to the economic development of the countries in which it operates.

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# DEVELOP OUR HUMAN RESOURCES AND FOSTER DIVERSITY

To achieve our growth potential, estimated at 50 times the size of current revenues, we have set 2 objectives:

- Have the necessary resources available, in terms of both quantity and quality, with the skills to respond to clients' expectations and provide them with innovative solutions. Employee training is one of the highest priorities: in Fiscal 2015, nearly 5 million hours of training were provided.
- Be one of the world's companies most admired by its employees. Today, 86%\* of employees prefer working for Sodexo to its competitors.

Because we believe that diversity and inclusion are powerful drivers of our development, we have defined 5 priorities for progress at all levels of the company: gender balance, representation of all generations, integration of individuals with disabilities, respect for ethnic and cultural diversity (134 nationalities are represented in Sodexo's workforce) and respect for sexual orientation and gender identity.

38% of women on our Board of Directors

43% of women on Group Executive Committee

31% of women in Senior Leadership

\* Source: 2014 Sodexo Employee Engagement Survey.

# O2 ACTIVELY PROMOTE NUTRITION, HEALTH AND WELLNESS

For **75 million consumers** Sodexo plays a key role in improving quality of life services. Improving wellness; including nutrition education, promoting balancing diets, healthy lifestyles and environments are an integral part of Sodexo's offers.

# O3 COMMIT TO LOCAL COMMUNITIES

We hire **95%** of our employees locally and our **Partner Inclusion Program** provides thousands of **small and medium-sized companies** business opportunities within Sodexo's supply chain. Sodexo is committed to making a positive impact on local communities through its activities and the jobs it creates.

# PROTECT THE ENVIRONMENT

Everywhere Sodexo operates we work to **reduce environmental impacts**:

- Fight against waste
- Reduce water and energy consumption
- Source sustainably

### ENGAGED IN THE **FIGHT AGAINST HUNGER** AND MALNUTRITION

Since 1996 Sodexo has supported Stop Hunger by engaging employees and their relatives, clients, consumers and suppliers to fight hunger and malnutrition. Today **65,000 Stop Hunger volunteers** are mobilized in **48 countries** in partnerships with **860 NGOs** and associations. For more information, please visit: www.stop-hunger.org



IS A PROUD SUPPORTER OF





Founded in Marseilles, France, in 1966 by Pierre Bellon, Sodexo has built its growth on the **fundamental principles** that today unite **420,000 employees worldwide**.

#### **OUR MISSION**

is twofold:

- Improve the quality of life of our employees and all those we serve
- Contribute to the economic, social and environmental development of the communities, regions and countries in which we operate.

### **OUR VALUES**

- Service Spirit
- Team Spirit
- Spirit of Progress

### **OUR ETHICAL PRINCIPLES**

- Loyalty
- Respect for people and equal opportunity
- Transparency
- Business integrity

# **RECOGNITION OF OUR ENGAGEMENT**

### Sodexo tops the annual ranking of SBF 120\*\*

companies for gender balance within leadership teams for the second year in a row.

\*\* SBF 120 is a French stock market index based on the 120 most actively traded stocks listed in Paris.

Dow Jones
Sustainability Indices
In Collaboration with RobecoSAM (

In 2015, for the 11<sup>th</sup> consecutive year, Sodexo was named **"Global Sustainability Industry Leader"** for its industry sector in the Dow Jones Sustainability Index (DJSI).