SODEXO IN A SNAPSHOT



OUR ACTIVITIES

Sodexo is the world leader in **Quality of Life** services, organized around **3 activities**:



ON-SITE SERVICES

Through its more than 100 professions, Sodexo offers **a full array of services** to clients including reception, foodservices, cleaning and technical maintenance of facilities and equipment.

This broad services offering is delivered in eight client segments: Corporate, Defense, Justice Services, Remote Sites, Health Care, Seniors, Education and Sports and Leisure.



BENEFITS AND REWARDS SERVICES

4 categories of services for private and public organizations of all sizes:

- Employee Benefits
- Incentive and Recognition programs
- Public Benefits
- Gift boxes and cards



PERSONAL AND HOME SERVICES

3 offers to improve **quality of life for people** in their private lives.

- In-home assistance
- Childcare
- Concierge services



Sodexo listed as one of the "Most Admired Companies" by FORTUNE magazine

Sodexo was ranked number 1 in its industry in "Diversified Outsourcing Services" of the 2014 edition.

SODEXO TODAY

€18^{billion}

419,000

18th largest employer

worldwide

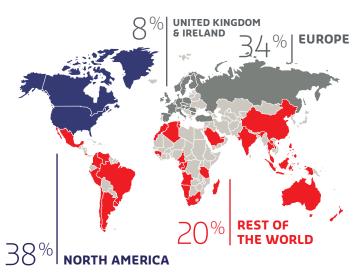
32,700 sites

75 million consumers per day

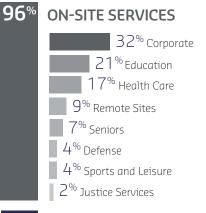
80 countries

REVENUES DISTRIBUTION

BY GEOGRAPHIC ZONE



BY ACTIVITY



4[%] **BENEFITS AND REWARDS SERVICES €15.5 billion** in issue volume.

OUR **ECONOMIC**, **SOCIAL** AND **ENVIRONMENTAL** RESPONSIBILITY

Through its activity, Sodexo creates value for its clients and employees, contributing to the economic development of the countries in which it operates and generating a large number of local jobs.

01 DEVELOP OUR HUMAN RESOURCES AND FOSTER DIVERSITY

To realize our growth potential, estimated at 50 times the size of current revenues, we have set 2 objectives:

- Ensure the availability of human resources needed, in terms of quantity and quality, with sufficient skills to meet our clients' expectations and provide them with innovative solutions. Investment in employee training at all levels is a priority; in 2014, 5.1 million hours of training were provided.
- Being one of the world's companies most admired by its employees. Today, 86%* of employees prefer working for Sodexo to its competitors.

Because we believe that **diversity and inclusion** are powerful drivers of our development, we have defined 5 priorities for progress at all levels of the company: **gender balance**, employment of all **generations**, integration of **people with disabilities**, respect for **ethnic and cultural diversity** (134 nationalities are represented in Sodexo's workforce) and **respect for sexual orientation and gender identity**.







* Source: 2014 Sodexo Employee Engagement Survey.

O2 ACTIVELY PROMOTE **NUTRITION, HEALTH** AND WELLNESS

Sodexo plays a key role in the daily life of **75 million consumers**. It's why Sodexo bases its offer on nutritional education, a balanced diet, a healthy lifestyle and well-being.

03 COMMIT TO LOCAL COMMUNITIES

Our business is local by nature: **95%** of our employees are locally hired and over **80%** of our supplies are locally sourced.

D4 PROTECT THE ENVIRONMENT

Our subsidiaries implement programs on our clients' sites in **3 main areas**:

- Environmentally friendly purchasing ;
- Reducing water and energy consumption;
- Fighting against food waste.

ENGAGED IN THE **FIGHT AGAINST HUNGER** AND MALNUTRITION

Since 1996 Sodexo has supported Stop Hunger by engaging employees, suppliers, clients and consumers to fight hunger and malnutrition. Stop Hunger has actions underway in **43 countries** including partnerships with more than **700 local NGOs** and associations. For more information, please visit: **www.stop-hunger.org**





Founded in Marseilles, France, in 1966 by Pierre Bellon, Sodexo has built its growth on the **fundamental principles** that today unite **419,000 employees worldwide**.

OUR MISSION

is twofold:

- Improve the quality of life of our employees and all those we serve
- Contribute to the economic, social and environmental development of the communities, regions and countries in which we operate.

OUR VALUES

- Service Spirit
- Team Spirit
- Spirit of Progress

OUR ETHICAL PRINCIPLES

- Loyalty
- Respect for people and equal opportunity
- Transparency
- Business integrity

RECOGNITION OF OUR ENGAGEMENT

Sodexo tops the annual ranking* of SBF 120**

companies for gender balance within leadership teams.

** SBF 120 is a French stock market index based on the 120 most actively traded stocks listed in Paris. MEMBER OF Dow Jones Sustainability Indices In Collaboration with RobecoSAM (In 2014, for the 10th consecutive year, Sodexo was named **"Global Sustainability Industry Leader"** for its industry sector in the Dow Jones Sustainability Index (DJSI).