

# Fiscal 2017 First-Half Results

**April 13, 2017** 

# FORWARD-LOOKING INFORMATION

This presentation contains statements that may be considered as forward-looking statements and as such may not relate strictly to historical or current facts.

These statements represent management's views as of the date they are made and Sodexo assumes no obligation to update them.

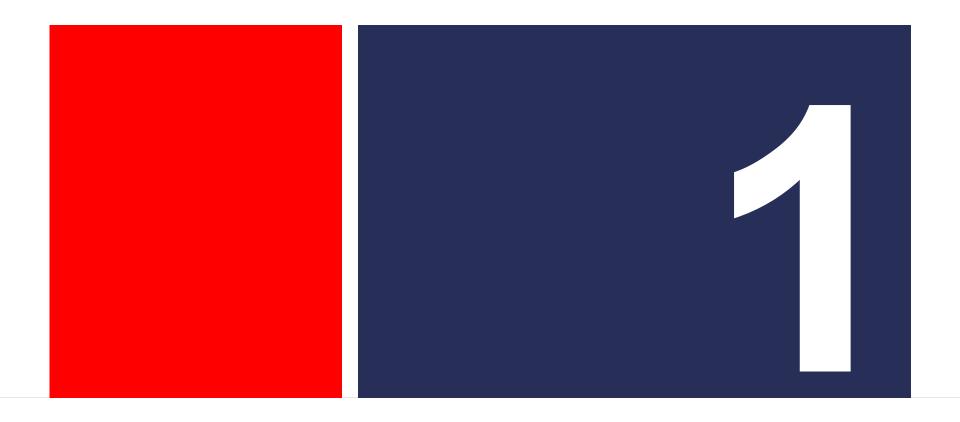
Figures have been prepared in thousands of euro and published in millions of euro.

Alternative Performance Measures: please refer to Appendix 6 for definitions (from slide 44 to 47).

# **AGENDA**

- 1. Fiscal 2017 First Half highlights
- 2. Solid Financial Performance
- 3. Review of Operations:On-site Services and Benefits& Rewards Services
- 4. Outlook Appendices

# **FISCAL 2017 FIRST HALF HIGHLIGHTS**



# **KEY MESSAGES**

# First Half Fiscal 2017 highlights

# **ORGANIC GROWTH\***

excluding Rugby World Cup and Energy & Resources

+1.4%

# IMPROVED Q2 ORGANIC GROWTH

accelerating in
Corporate North America
Healthcare
Developing markets

# BENEFITS & REWARDS SERVICES

strong organic growth

+7.4%

- As anticipated, H1 organic growth is flat:
  - ) Q1 -1.5% due to Rugby comparative base
  - ) Q2 +1.7%
- Underlying trend in organic growth (excluding Rugby & E&R) accelerating
  - ) Q1 +1.1%
  - ) Q2 +1.8%

- Trend in Energy & Resources (previously Remote Sites) improving continuously
  - ) Q1 -4.5%
  - ) Q2 -0.8%

### **KEY MESSAGES**

# First Half Fiscal 2017 highlights

#### Solid performance: Strong Operating profit<sup>1</sup> Share buy-back program **Expanded Adaptation** & Simplification Program growth completed 1.9% of capital +9.7% +7.7% €245m costs 2.9 million shares TOTAL **EXCLUDING** ~ €220m savings **CURRENCY\* GROWTH** Operating profit margin<sup>1</sup> Net profit growth Increased before non recurring items\* increased M&A activity +60BPS +50 BPS €165m spent (as of 28/02/17) +16.6% +14.7% **EXCLUDING** TOTAL **EXCLUDING** TOTAL **GROWTH CURRENCY\*** GROWTH **CURRENCY\***

<sup>&</sup>lt;sup>1</sup> Before exceptional expenses\*

### **CONTRACT WINS**

# First Half Fiscal 2017 highlights

Major recent signatures

cîtibanamex

Citibanamex

Business & Administrations contract in Mexico **RioTinto** 

**Rio Tinto Aluminium** 

Energy & Resources contract in Australia

<u>Health</u> First

Healthfirst

Heath Care Contract in the US

Cross-selling

TOYOTA

**Toyota** 

Business & Administrations contract in the US Colgate

Colgate

Corporate contract in Argentina, Colombia, Czech Republic, Italy, Netherlands, South Africa and Turkey University Hospitals

University Hospitals System

Heath Care Contract in the US

### **CONTRACT WINS**

# First Half Fiscal 2017 highlights

Pick-up in Universities in North America

Development in Schools in Asia

Development in Benefits & Rewards



Florida State University

Contract in the US



Kang Chiao International School in Shanghai

Contract in China



Nestlé

Product promotion service in the Philippines



**Simon Fraser University** 

Contract in Canada



American International School Guangzhou

Contract in China

gob.mx

Mexico's Public Prosecutor

Food and Mobility service in Mexico

# **COMMITMENTS & RECOGNITIONS**

# First Half Fiscal 2017 highlights









Sodexo scores
highest marks of the
sector in
RobecoSAM's
"Sustainability
Yearbook" 2017 for
10th consecutive year

Renewed
commitment against
food waste engaging
with the Champions
12.3 coalition

For the 7<sup>th</sup> year in a row, Sodexo is among the FORTUNE World's Most Admired Companies WEConnect
International award
in Colombia for
Sodexo's inclusion
of women owned
businesses

# RESEARCH AND THOUGHT LEADERSHIP

# First Half Fiscal 2017 highlights



Sodexo Launched the first Global Workplace Trends report



CENTER FOR WORK, HEALTH, & WELL-BEING

**Sodexo and Harvard University** win major 4-year grant to study **front-line employee health** 



Knowledge Worker
Research report
by Sodexo: creating
a workplace that
maximizes productivity

# INVESTMENTS FOR GROWTH

# **Highlights**

Enriching offer





**PEYTON** AND **BYRNE** 

Strategic move





**Technical Expertise** 





Consolidating our position







# **INVESTMENTS FOR GROWTH**

# **Highlights**



# **Strategic Venture Capital Fund**

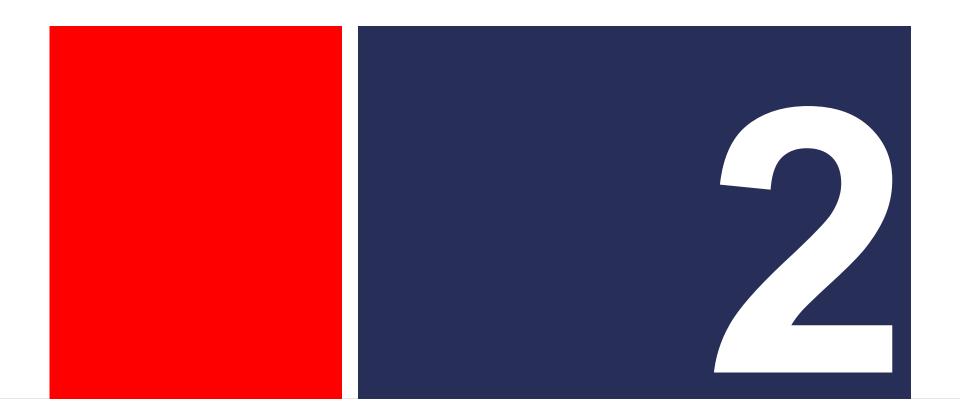
- Investing in and accompanying innovative start-ups
- Commercial agreements between Sodexo and start-ups as lever for both businesses
- Creating value for clients and consumers by combining the agility of start-ups with Sodexo's expertise and international footprint





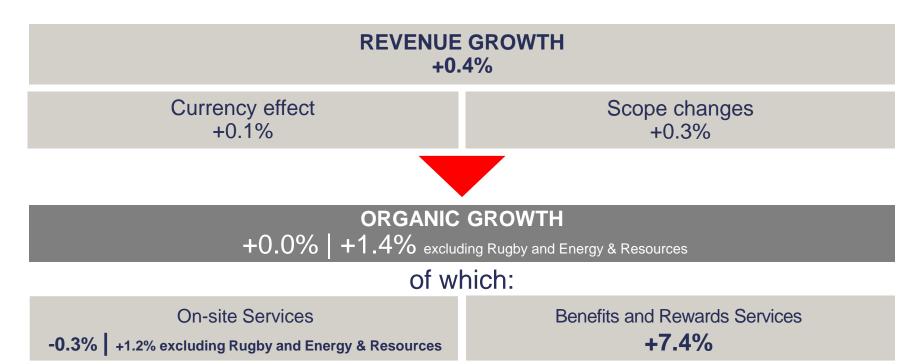


# **SOLID FINANCIAL PERFORMANCE**



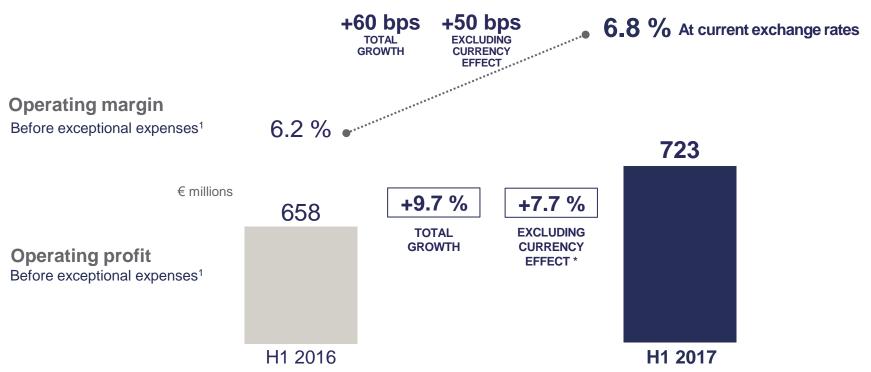
# **ORGANIC GROWTH**

# Solid financial performance



# STRONG IMPROVEMENT IN OPERATING PERFORMANCE

# Solid financial performance



<sup>&</sup>lt;sup>1</sup> Costs of implementation of the Adaptation and Simplification program (€137m in H1 2017 and €37m in H1 2016)

### ADAPTATION PROGRAM DELIVERING AND EXPANDED

# Solid financial performance

#### **OBJECTIVES**

- Faster alignment of on-site operating expenses
- Organizational simplification
- Increased international pooling of resources

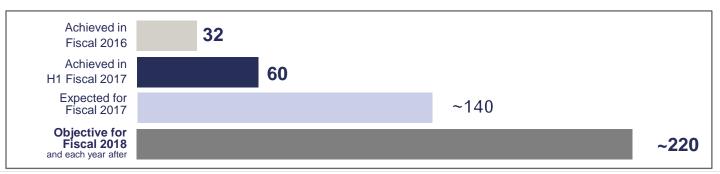
- ► Success of the program: multitude of cost reduction projects submitted by the teams
- ► Program increased to 245 million euro of costs, and closed as expected at the end of the 1st half of Fiscal 2017
- ► Generate annual savings for Fiscal 2018 equivalent to about 90% of the exceptional costs (~ €220m)

#### € Million





SUSTAINABLE ANNUAL CUMULATED SAVINGS



# PERFORMANCE IN THE P&L

# Solid financial performance

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C	п	A	IN	G	

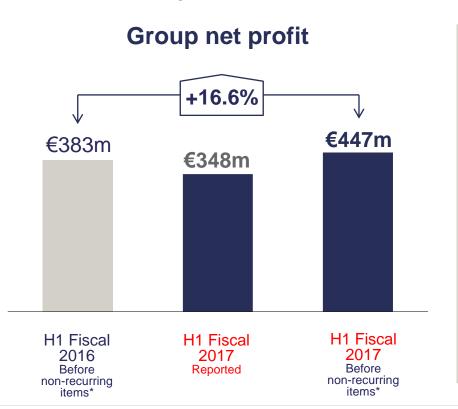
€ millions	H1 2017	H1 2016	At current exchange rates	Excluding currency effect
Revenues	10,634	10,596	+0.4%	+0.3%
Operating profit before exceptional expenses <sup>1</sup>	723	658	+9.7%	+7.7%
Operating margin before exceptional expenses	6.8%	6.2%	+60 bps	+50 bps
Exceptional expenses	(137)	(37)		
Operating profit	586	621		
Net financial expense	(56)	(49)		
Effective tax rate	32.6%	35.5%		
Group net profit Before non recurring items <sup>2</sup>	447	383	+16.6%	+14.7%
Group net profit	348	359	-3.1%	

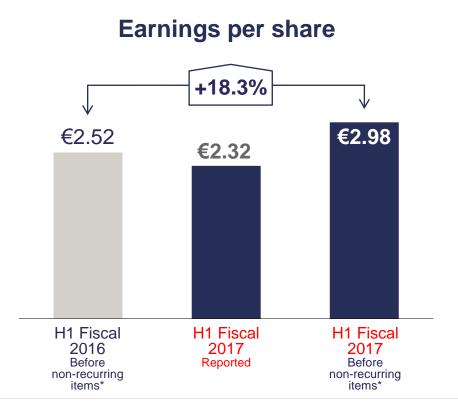
<sup>&</sup>lt;sup>1</sup> Costs of implementation of the Adaptation and Simplification program

<sup>&</sup>lt;sup>2</sup> Net of income taxes: €99m of exceptional expenses and early debt reimbursement indemnity in H1 2017, and €24m of exceptional expenses in H1 2016,

# **EPS LEVERAGE FROM SHARE REPURCHASES**

# Solid financial performance





# STRONG CASH FLOW Solid financial performance

€ millions	H1 2017	H1 2016
Operating cash flow	523	587
Change in working capital <sup>1</sup>	(388)	(357)
Net capital expenditure	(105)	(176)
Free cash flow	30	54
Net acquisitions	(165)	(39)
Share buy-backs	(316)	(193)
Dividends paid to parent company shareholders	(359)	(335)
Other changes (including change in Financial Assets <sup>2</sup> , scope and exchange rates)	(17)	(70)
(Increase)/decrease in net debt	(827)	(583)

<sup>&</sup>lt;sup>1</sup> Excluding change in financial assets in Benefits & Rewards of €(38)m in H1'17 and €43m in H1'16. Total Change in working capital as reported in Consolidated Cash Flow statement: H1'17 of €(426)m = €(388)m + €(38)m and H1'16 of €(314)m = €(357)m + €43m

<sup>&</sup>lt;sup>2</sup> Sodexo Ventures investments in Wynd, Neo-Nomade and Life-Dojo

# **ROBUST BALANCE SHEET AND RATIOS**

# Solid financial performance

€ millions	February 28, 2017	February 29, 2016		February 28, 2017	February 29, 2016
Non-current assets	7,916	7,357	Shareholders' equity	3,574	3,562
Current assets excluding cash	5,532	4,855	Non-controlling interests	39	45
Restricted cash Benefits & Rewards	486	448	Non-current liabilities	4,227	3,698
Financial assets Benefits & Rewards	376	241	Current liabilities	8,168	6,820
Cash	1,698	1,224			
Total assets	16,008	14,125	Total liabilities & equity	16,008	14,125
Operating cash totaled €2,524 million <sup>1</sup> , of which €1,847 million related to Benefits and Rewards Services			Gross borrowings	3,758	2,800
			Net debt*	1,234	923
			Gearing ratio*	34%	26%
			Net debt ratio* (net debt/EBITDA)	0.9	0.6

<sup>&</sup>lt;sup>1</sup> Cash – Bank overdrafts of €36m + Financial assets related to BRS activity

# **REVIEW OF OPERATIONS**

On-site Services
Benefits & Rewards
Services



# **SEGMENT OVERVIEW - ON-SITE SERVICES**

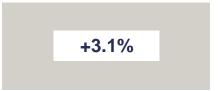


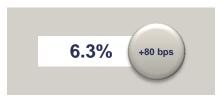






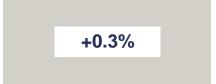










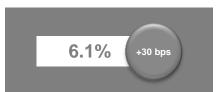






**TOTAL ON-SITE SERVICES** 





# **BUSINESS & ADMINISTRATIONS - REVENUES**

54% On-site Services FY 16

**On-site Services** 

€ millions

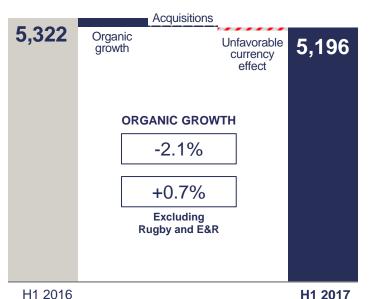
ORGANIC GROWTH

+3.7%

#### **North America**

- High single digit growth in Corporate supported by airline lounges
- E&R and Government services weighing on growth, even though trend is improving progressively





-7.6%

#### Europe

- More than half of the decline due to Sports & Leisure, principally due to Rugby World Cup in Q1'16
- 54%

- E&R -16%, impacted by North Sea
- Government and Agencies: loss of French prison contract (Jan 2016)

of Restated B&A FY16

,

+5.6%

#### Africa, Asia, Australia, Latam & Middle East

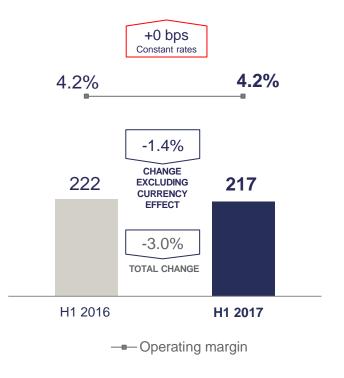
- Strong development in Corporate
- Energy & Resources stabilization due to recovery in mining and onshore and contract start-ups.
   Offshore remains weak



# **BUSINESS & ADMINISTRATIONS - OPERATING PROFIT**

#### **On-site Services**

€ millions



- Volume decline in revenues
- Rio Tinto ramp-up
- Rigorous control of SG&A
- Numerous initiatives linked to adaptation and simplification program

# **HEALTH CARE & SENIORS - REVENUES**

### 25% On-site Services FY 16

#### **On-site Services**

€ millions

**ORGANIC GROWTH** 

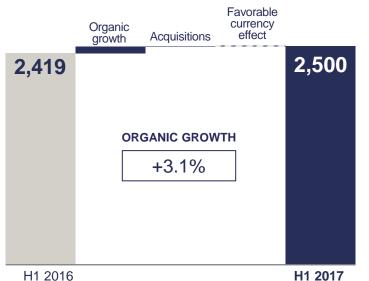
+4.4%

#### **North America**

- Growth driven by cross-selling of FM Services
- Contribution from new contracts



Health Care & Seniors FY16



-0.7%

#### Europe

- Limited development in Hospitals in France and UK
- New contract ramp-up in Seniors



Health Care & Seniors FY16

+13.3%

#### Africa, Asia, Australia, Latam & Middle East

- Strong growth in Brazil due to multiple contract wins and increased same sites sales
- Double digit growth in Chile and high single digit in Asia

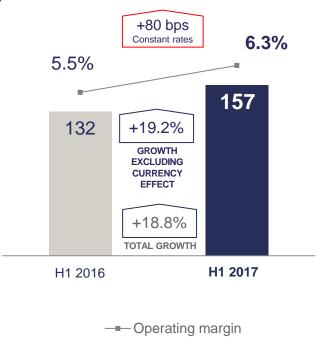


of restated Health Care & Seniors FY16

# **HEALTH CARE & SENIORS - OPERATING PROFIT**

#### **On-site Services**

€ millions

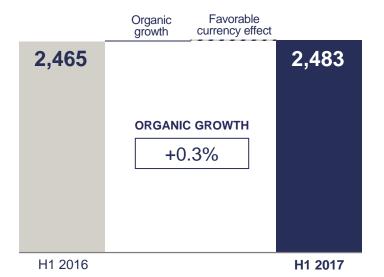


- Reduction in SG&A costs
- Improved on-site efficiency
- Positive impact of the cross-selling in UK and North America
- Favorable comparable base

# **EDUCATION - REVENUES**

€ millions

**On-site Services** 



**ORGANIC GROWTH** 

+0.2%

#### **North America**

- Extension at Chicago and ramp-up in Washington DC
- 3 days shifted from Q2 to Q3



On-site Services FY 16

-0.3%

#### Europe

- Robust growth in Schools in Italy
- Less days in France
- Low prior year development in UK and France



Education FY16

+10.5%

#### Africa, Asia, Australia, Latam & Middle East

 Very strong growth in Schools in Asia (mainly China, Singapore and India)

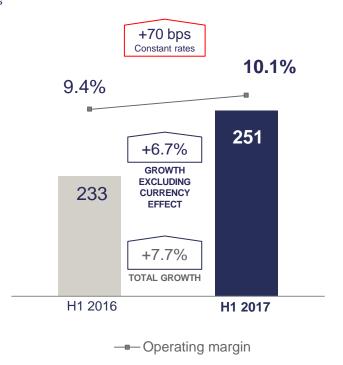


of restated Education FY16

# **EDUCATION - OPERATING PROFIT**

#### **On-site Services**

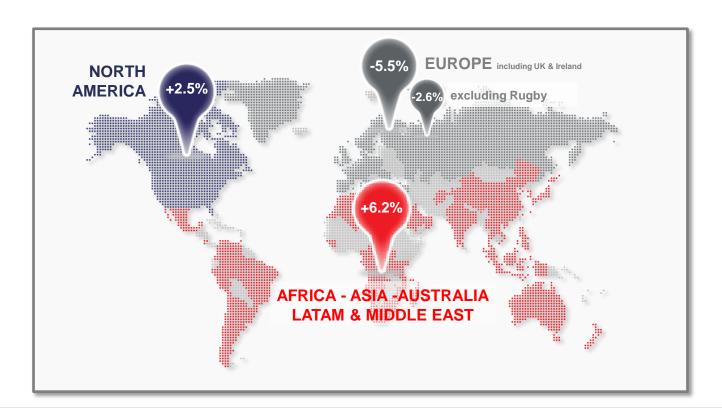
€ millions



- Strict control of SG&A
- Labor productivity
- Full year effect of performance improvement of a few key contracts

# **ORGANIC GROWTH BY REGION**

### **On-site Services**



# FIRST HALF FISCAL 2017 HIGHLIGHTS

#### **Benefits & Rewards Services**

### **ISSUE VOLUME\***

€9.1 billion



+6.8%
Organic growth

#### **REVENUES**

€457 million



+7.4%
Organic growth

#### **OPERATING PROFIT**

€149 million



+1.7%

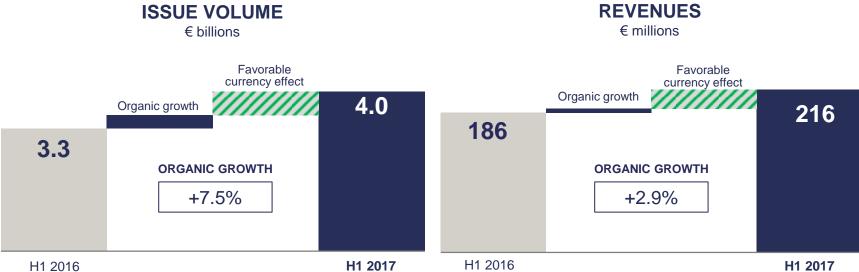
Growth in Operating Profit<sup>1</sup>

<sup>&</sup>lt;sup>1</sup> At constant rates

### LATIN AMERICA

#### **Benefits & Rewards Services**



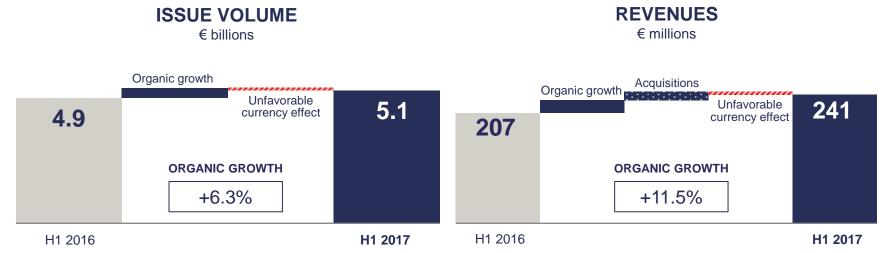


- Sustained growth in Issue Volume with face value increases more than offsetting decline in number of beneficiaries in Brazil
- Marked slowdown in growth in revenues in Brazil in a very competitive environment
- Strong growth in the rest of the region

# **EUROPE, ASIA, USA**

### **Benefits & Rewards Services**

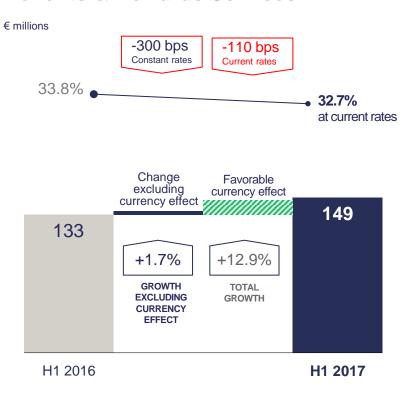




- Face value increases in Belgium
- Strong growth in Italy and Central Europe
- Acquisition of Inspirus in USA
- Good performance of Incentive & Recognition activities in UK and USA (revenues without Issue Volume)

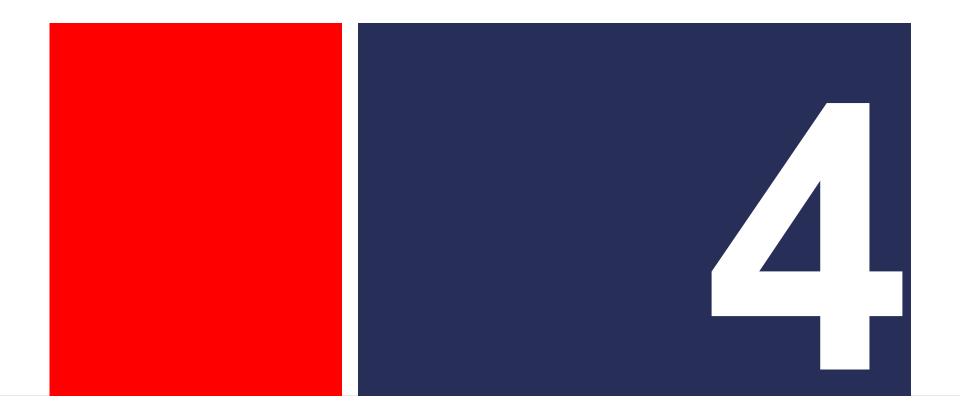
# **OPERATING PROFIT**

#### **Benefits & Rewards Services**



- Mix effect resulting from the development of Incentive and Recognition activity in UK and USA
- Investment in Mobility and Expense offer and Business Unit
- Accelerated card migration investments

# **OUTLOOK**



# **FISCAL 2017 OBJECTIVES**

#### Outlook

H1 in line with Group expectations

Confidence in acceleration in H2 based on:

- Contribution from new business signed in last quarters, despite longer lead times from signature to ramp-up of a few large contracts
- Improvement in Energy & Resources
- Easier comparative base in France
- Positive calendar adjustment in USA in Q4

Softer than expected environment in Europe and Africa

Organic revenue growth of around 2.5%

Confidence in delivering substantial cost savings this year as part of the Adaptation and Simplification program:

Operating profit growth confirmed

Operating profit growth between 8 and 9%

(excluding currency effects and exceptional expenses\*)

### **MEDIUM-TERM OBJECTIVES**

#### Outlook

Confident in the future with,

- further significant outsourcing potential and growth in developing economies
- strong potential of our new segment organization
- increased M&A activities

# The Group confirms its medium-term objectives:

average annual **growth** in **revenue between 4% and 7%** (excluding currency effect)

average annual growth in operating profit of between 8% and 10% (excluding currency effect)

# 

# **APPENDICES**

- 1. H1 2017 exchange rates
- 2. Gross Financial debt
- 3. €300M share repurchase program
- 4. Financial calendar
- 5. Sodexo key figures
- 6. Alternative Performance Measure definitions

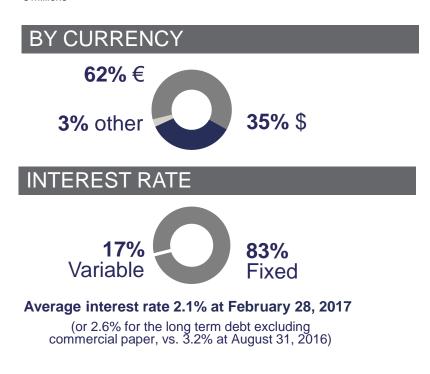
# **H1 2017 EXCHANGE RATES**

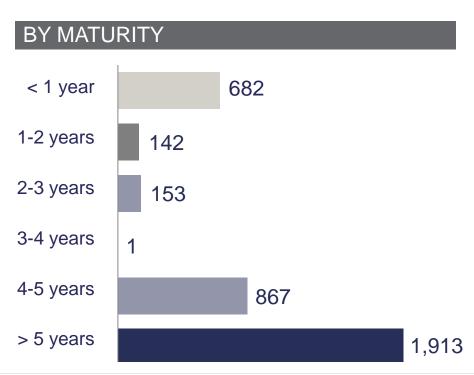
# **Appendix 1**

1€ =	Average rate H1 Fiscal 17	Average rate H1 Fiscal 16	Reference rate FY Fiscal 16	Average rates: change H1'17 vs. Reference FY'16	Closing rate H1 Fiscal 17 at February 28, 2017	Closing rates: change February 28, 2017 vs. February 29, 2016
U.S. Dollar	1.081	1.094	1.106	+2.3%	1.060	+2.7%
Pound Sterling	0.863	0.735	0.767	-11.1%	0.853	-7.9%
Brazilian Real	3.486	4.290	4.069	+16.7%	3.281	+32.3%

# GROSS FINANCIAL DEBT €3,758m Appendix 2

€ millions





# **€300M SHARE REPURCHASE PROGRAM**

# **Appendix 3**

#### € billions

- 2,910,690 shares corresponding to 1.9% of capital<sup>1</sup> and a value of 300 million euro,
   have been purchased by the company during H1'2017 (in line with Nov'16 share repurchase program)
- As per February 28, 2017 these shares were owned by the company (as treasury shares) and should be canceled in the calendar year.

Company's share capital	February 28, 2017	August 31, 2016	February 29, 2016
Company's share capital, number of shares	153,741,139	153,741,139	157,132,025
Treasury shares	5,814,876	3,074,444	6,166,556
Number of shares for EPS calculation (Basic weighted average number of shares)	149,936,978	151,277,059	152,025,146

<sup>&</sup>lt;sup>1</sup> 1.9% = 2,910,690 / 153,741,139

# **FINANCIAL CALENDAR**

# **Appendix 4**

Nine month revenues, Fiscal 2017	July 6, 2017
Annual results, Fiscal 2017	November 16, 2017
1st quarter revenues, Fiscal 2018	January 11, 2018
Annual Shareholders' Meeting 2018	January 23, 2018



These dates are purely indicative, and are subject to change without notice. Regular updates are available in the calendar on our website **www.sodexo.com**.

# SODEXO KEY FIGURES FISCAL 2016

# Appendix 5



€20.2 bn revenues





largest employer worldwide



75 million consumers served daily



80 countries



€17.3 bn market capitalization

(12th April'17)

- Founded in 1966 by Pierre Bellon
- Main Shareholders as 31/08/2016:
  - > Bellon S.A 39.6% of capital (54.8% of actual voting rights)
  - > International Institutional investors 38.3%















Strong Investment Grade S&P "A-/A-1"

# ALTERNATIVE PERFORMANCE MEASURE DEFINITIONS Appendix 6

Financial Ratios Definitions		H1 2017	H1 2016
Gearing ratio	Gross borrowings <sup>1</sup> - Operating cash <sup>2</sup> Shareholders' equity and non-controlling interests	34%	26%
Net debt ratio	Gross borrowings <sup>1</sup> - Operating cash <sup>2</sup> Earnings before Interest, Taxes, Depreciation and Amortization (EBITDA) <sup>3</sup>	0.9	0.6

Financial Ratios reconciliation		H1 2017	H1 2016
	Non-current borrowings	3,079	2,753
1 Grass harrowings	+ current borrowings excluding overdrafts		51
Gross borrowings	- derivative financial instruments recognized as assets		(4)
+ current borrowings excluding overdrafts - derivative financial instruments recognized as assets  (6)  3,758  Cash and cash equivalents + financial assets related to the Benefits and Rewards Services activity + bank overdrafts  (36)  Operating profit (last 12 months)  1,060	2,800		
	Cash and cash equivalents	1,698	1,224
<sup>2</sup> Operating each	+ financial assets related to the Benefits and Rewards Services activity	862	689
Operating cash	- bank overdrafts	(36)	(36)
	- derivative financial instruments recognized as assets  (6)  3,758  Cash and cash equivalents + financial assets related to the Benefits and Rewards Services activity - bank overdrafts  (36)  2,524  Operating profit (last 12 months) + depreciation and amortization (last 12 months)  272	1,877	
3	Operating profit (last 12 months)	1,060	1,144
<sup>3</sup> Earnings before Interest, Taxes, Depreciation and Amortization (EBITDA <sup>*</sup> )	+ depreciation and amortization (last 12 months)	272	324
		1,332	1,468

### ALTERNATIVE PERFORMANCE MEASURE DEFINITIONS

## Appendix 6

#### **Exceptional expenses**

Exceptional expenses are the costs of implementation of the Adaptation and Simplification program (€137m in H1 2017, €37m in H1 2016 and €108m in Fiscal 2016).

#### Free cash flow

Please refer to slide 19.

#### **Change excluding currency effect**

Change excluding currency effect calculated converting H1 2017 figures at FY 2016 rates, except for countries with hyperinflationary economies. As a result for Venezuelan Bolivar, H1 2017 and H1 2016 figures in VEF have been converted at the exchange rate of USD 1 = VEF 700 vs. VEF 645 for FY 2016.

#### Issue volume

Issue volume corresponds to the total face value of service vouchers, cards and digitally-delivered services issued by the Group (Benefits and Rewards Services activity) for beneficiaries on behalf of clients.

#### Net debt

Net debt corresponds to the Group's borrowings at the balance sheet date, less Operating cash.

#### Net profit before non-recurring items

Reported Net Profit excluding non-recurring items net of taxes (respectively €92m for exceptional expenses and €7m early debt reimbursement indemnity in H1 2017, and €24m for exceptional expenses in H1 2016).

## ALTERNATIVE PERFORMANCE MEASURE DEFINITIONS

# Appendix 6

#### **Non-recurring items**

For H1 2017: exceptional expenses of €137m related to the Adaptation and Simplification program in operating profit and €11m of early debt reimbursement indemnity in financial expense (respectively €92m and €7m net of taxes). For H1 2016 it concerns exceptional expenses of €37m (or €24m net of taxes) related to the Adaptation and Simplification program.

#### **Operating margin**

Operating profit divided by Revenues.

#### **Operating margin before exceptional expenses**

Operating profit before exceptional expenses divided by Revenues.

#### Operating margin at constant rate

Margin calculated converting H1 2017 figures at FY 2016 rates, except for countries with hyperinflationary economies. As a result for Venezuelan Bolivar, H1 2017 and H1 2016 figures in VEF have been converted at the exchange rate of USD 1 = VEF 700 vs. VEF 645 for FY 2016.

#### Operating profit before exceptional expenses

Reported Operating Profit excluding exceptional expenses (€137m in H1 2017, €37m in H1 2016 and €108m in Fiscal 2016).

# ALTERNATIVE PERFORMANCE MEASURE DEFINITIONS

# Appendix 6

#### **Organic growth**

Organic growth corresponds to the increase in revenue for a given period (the "current period") compared to the revenue reported for the same period of the prior fiscal year, calculated using the exchange rate for the prior fiscal year; and excluding the impact of business acquisitions and divestments, as follows:

- for businesses acquired during the current period, revenue generated since the acquisition date is excluded from the organic growth calculation;
- for businesses acquired during the prior fiscal year, revenue generated during the current period up until the first anniversary date of the acquisition is excluded;
- for businesses divested during the prior fiscal year, revenue generated in the comparative period of the prior fiscal year until the divestment date is excluded;
- for businesses divested during the current fiscal year, revenue generated in the period commencing 12 months before the divestment date up to the end of the comparative period of the prior fiscal year is excluded.

For countries with hyperinflationary economies all figures are converted at the latest closing rate for both periods. As a result, for the calculation of organic growth, Benefits & Rewards figures for H1 2017 and H1 2016 in Venezuelan Bolivar, have been converted at the exchange rate of USD 1 = VEF 700 vs. VEF 645 for FY 2016.



# Thank you!