

# First Nine Months Fiscal 2019 Revenues

LOVE

FOOD

July 8, 2019

#### **FORWARD-LOOKING INFORMATION**

This presentation contains statements that may be considered as forward-looking statements and as such may not relate strictly to historical or current facts.

These statements represent management's views as of the date they are made and Sodexo assumes no obligation to update them.

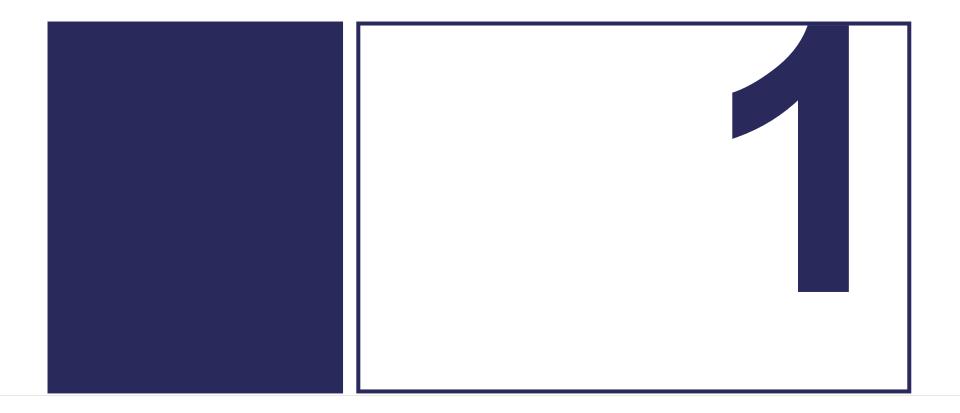
Figures have been prepared in thousands of euro and published in millions of euro.

Alternative Performance Measures: please refer to Appendix 5 for definitions

#### AGENDA

- 1. First Nine Months Fiscal 2019 highlights
- 2. Review of Operations:
  - > On-Site Services revenues
  - > Benefits & Rewards Services revenues
- 3. Action plans
- 4. Outlook for Fiscal 2019
- 5. Appendices

#### **FIRST NINE MONTHS FISCAL 2019 HIGHLIGHTS**



# **ORGANIC GROWTH ABOVE EXPECTATIONS**

**First nine months Fiscal 2019 highlights** 

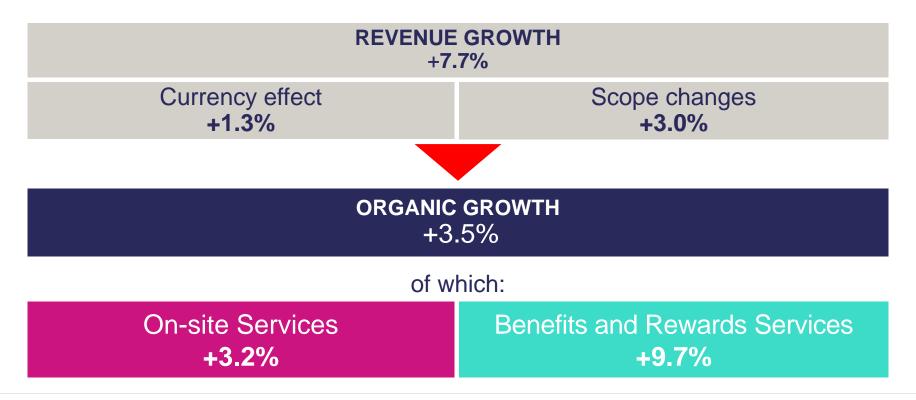
Group	On-Site Services									
9M FY2019	9M FY2019 <b>+3.2%</b>	Continued improvement in North America from +0.2% in Q1, +2.4% in Q2								
<b>+3.5%</b> Organic growth	+1.8% +4.4% North America excl. North America	<ul><li>to +3% in Q3</li><li>All segments improving</li></ul>								
	Benefit	ts & Rewards Services								
+7.7% Published	9M FY2019 +9.7% +9.6% +9.9% Latin America +9.9%	<ul> <li>Solid growth in Brazil despite a tougher comparable base</li> <li>Improved growth in Europe</li> </ul>								

#### **REVIEW OF OPERATIONS**

**On-site Services Benefits & Rewards** Services

#### **REVENUE: €16.7bn**

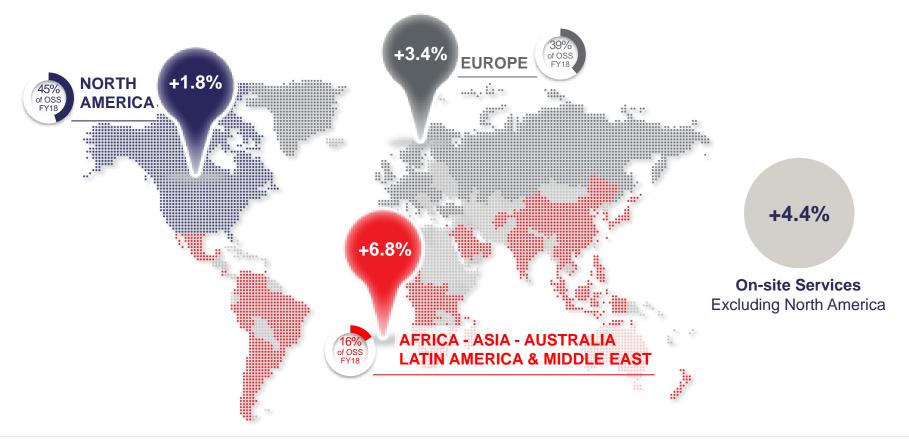
**Review of operations** 



#### **REVIEW OF OPERATIONS**



#### **GOOD MOMENTUM IN EVERY REGION**

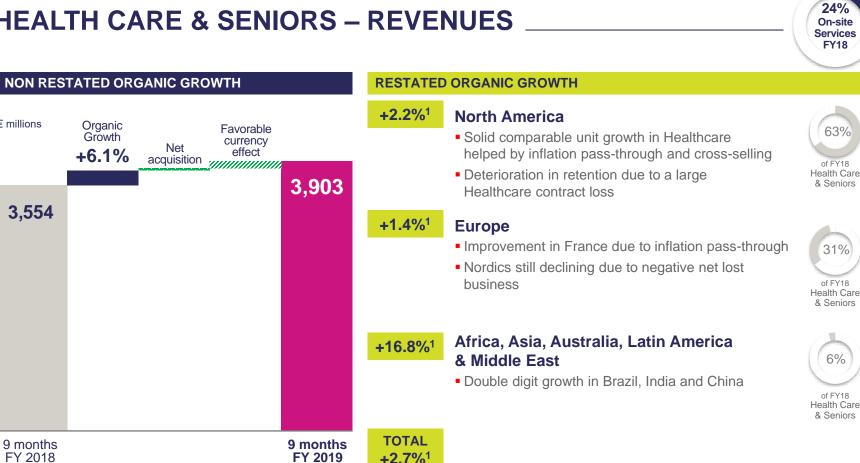


## **BUSINESS & ADMINISTRATIONS – REVENUES**



NON RESTATED ORGANIC GROWTH				RESTATED ORGANIC GROWTH				
€ millions 8,094	Organic growth <b>+1.6%</b>	Net acquisition Unfavorable currency effect	8,580	+2.1% <sup>1</sup>	<ul> <li>North America</li> <li>Corporate Services driven by new business and strong same sites sales growth</li> <li>Progressive dilution of impact of last year's Energy &amp; Resources project work in Q1</li> <li>US Marine Corps renewal impact</li> </ul>	of FY18 B&A		
				+2.3% <sup>1</sup>	<ul> <li>Europe</li> <li>Corporate Services helped by solid comparable sales growth driven by cross-selling</li> <li>End of negative impact of British army contract exits in Q3</li> <li>Q3 impact of loss of significant contract in Sports &amp; Leisure in France</li> </ul>	48% of FY18 B&A		
9 months FY 2018			9 months FY 2019	+5.8% <sup>1</sup> TOTAL +3.2% <sup>1</sup>	<ul> <li>Africa, Asia, Australia, Latin America</li> <li>Middle East</li> <li>Strong growth in Corporate services driven by new business and good same sites sales, particularly in Brazil</li> <li>End of construction projects in Energy &amp; Resources</li> </ul>	of FY18 B&A		

### **HEALTH CARE & SENIORS – REVENUES**



€ millions

### **EDUCATION – REVENUES\_**



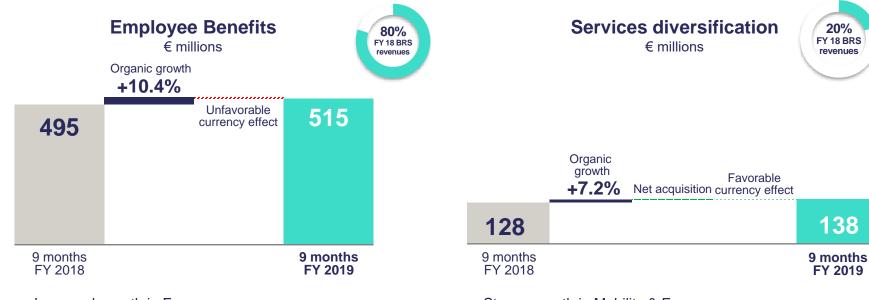
€ millions	Favorable	ORGANIC (	GROWTH
<b>3,260</b>	Organic currency Growth Net effect +4.0% acquisition 3,594	+1.4%	<ul> <li>North America</li> <li>Neutral net new/lost business from last year</li> <li>+1 working day in Universities and +1.5 days in Schools in Q3</li> </ul>
		+12.4%	<ul> <li>Europe</li> <li>Strong new business in France, particularly boosted by Yvelines Schools contract start-up in January</li> <li>A significant impact of +2 extra working days in France in Q3, expected to reverse in Q4</li> </ul>
		+9.2%	<ul> <li>Africa, Asia, Australia, Latin America</li> <li>Middle East</li> <li>Strong growth in Schools in Asia still driven by China despite a high comparative base</li> </ul>
9 months FY 2018	9 months FY 2019	TOTAL +4.0%	

#### **REVIEW OF OPERATIONS**

**Benefits & Rewards** Services revenues BRS

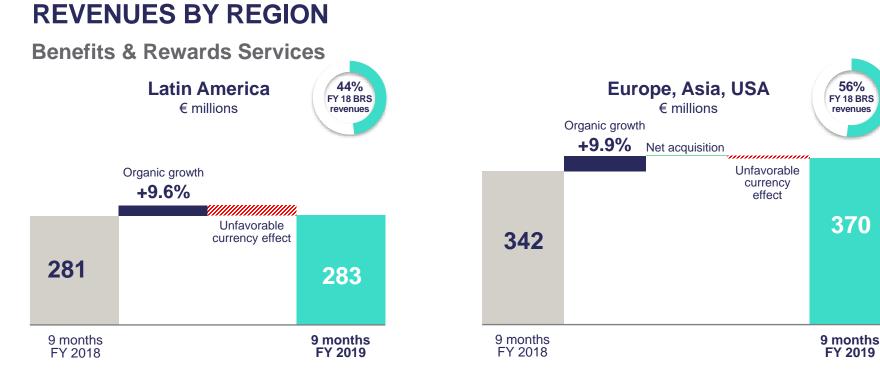
# **REVENUES BY SERVICE LINE**

#### **Benefits & Rewards Services**



- Improved growth in Europe
- Solid growth in Brazil despite a tougher comparable base in Q3
- Issue volume €10.1bn, +8.0% Organic Growth

- Strong growth in Mobility & Expense
- Fast development in Corporate Health & Wellness
- Slow momentum in Incentive & Recognition



- Solid growth in Brazil thanks to higher face value and new business wins
- Good momentum in Mexico and strong growth in Chile

- Solid growth in Western Europe
- Double digit growth in Eastern and Southern Europe
- Strong growth in Turkey

### **REVENUES BY NATURE**

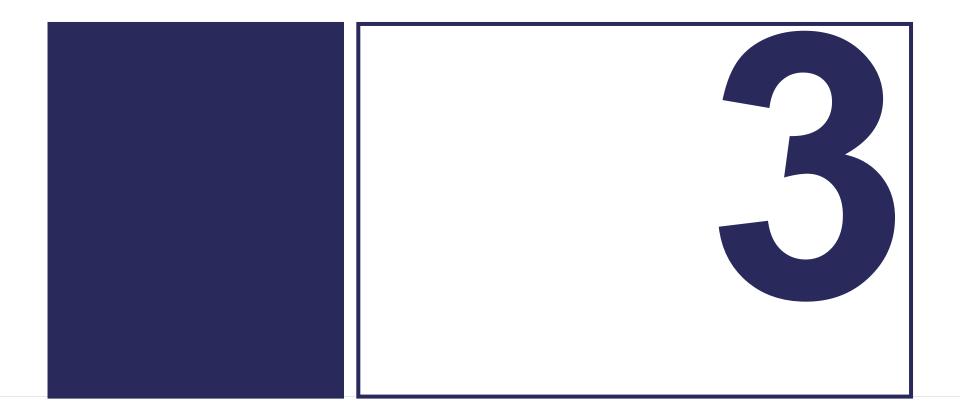
#### **Benefits & Rewards Services**



- Solid growth in Western Europe, double digit growth in Eastern and Southern Europe
- Solid growth in Brazil

- Good performance in Brazil
- High interest rates in Turkey
- High float in Romania boosted by exceptionally high business volume in Q4 last year and continued volume growth this year

#### **ACTION PLANS**



# FOCUS ON GROWTH STRATEGIC AGENDA

✓ rydoo business travel and expenses experience	Fit for the Future
	<ul> <li>After the UK, Netherlands was transferred to the Porto Shared Services Center in June, with the implementation of new IT enablers:         <ul> <li>Rydoo to manage Travel &amp; Expense notes</li> <li>Tradeshift to digitalize supplier invoices</li> <li>Sidetrade to improve cash collection</li> <li>Blackline to monitor month-end close</li> <li>Next transition: Germany</li> </ul> </li> <li>STEP</li> <li>Drake University renewal: an example of how anchoring corporate responsibility supports growth</li> </ul>
<ul> <li>From empowerment to accountability:</li> <li>1. individual objectives based on STEP KPIs</li> <li>2. continuous dialogue and feedback along the year</li> <li>3. designed compensation philosophy and revised policies to reward individual contributions to success</li> </ul>	<ul> <li>Sustainability initiatives are key elements of partnership</li> <li>Cooking oil recycling</li> <li>Food and paper product composting</li> <li>Biodegradable straws and utensils, reusable to-go containers</li> <li>Food waste reduction and awareness</li> <li>Partnership with <i>Next Course Food Recovery</i> Network</li> <li>Thanksgiving Zero Waste meal for 800 guests</li> </ul>

### MANAGEMENT EVOLUTION TO SUPPORT THE STRATEGIC AGENDA

Strengthening go to market strategy



Sylvia METAYER

Chief Growth Officer Orderly succession in Corporate in Services & R



Sunil NAYAK

CEO Corporate Services worldwide, joining the Group Executive Committee in Energy & Resources



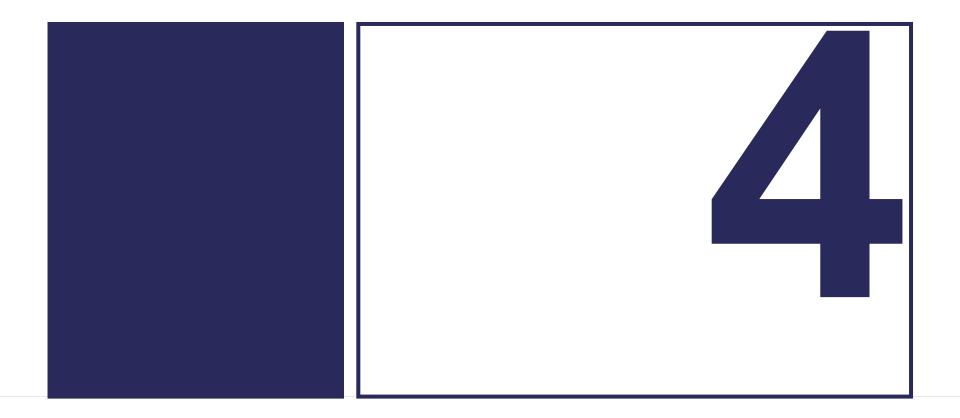
CEO Energy & Resources worldwide, joining the Group Executive Committee Anchoring Corporate Responsibility



#### **Damien VERDIER**

Chief Corporate Responsibility Officer

#### OUTLOOK



# **FISCAL 2019 OBJECTIVES**

Outlook

- Growth in 9MFY19 above expectations
- Q4 is more challenging due to relatively higher comparable base and some contract losses, particularly in North America and Sports and Leisure

Organic revenue growth around 3%, top end of guidance

Action plans delivering

Investments to reinvigorate growth continuing

Underlying operating profit margin around 5.5%, bottom end of guidance (excluding currency effects)









- 1. Modelling details for Fiscal 2019
- 2. Contract wins and extensions
- 3. Nine month Fiscal 2019 Exchange rates
- 4. Restatement
- 5. Alternative Performance Measure definitions
- 6. Financial calendar
- 7. Sodexo key figures
- 8. Investor Relations contacts



Other incor	me and expenses: around €140	M, of which
Restructuring costs: €40-45M	Recurring amortization of client relationships: around €40M	Non-cash impairment of assets: around €40M

Net financial expenses about double the first half to circa €108M

Tax rate: between 28% and 30%

# **CONTRACT WINS AND EXTENSIONS**

Appendix 2





1€ =	AVERAGE RATE 9MFISCAL 19	AVERAGE RATE 9MFISCAL 18	AVERAGE RATE 9MFISCAL 19 VS. 9MFISCAL 18	REFERENCE RATE FISCAL 18	CLOSING RATE AT 31/05/2019	CLOSING RATE 31/05/19 VS. 31/08/18
U.S. Dollar	1.138	1.201	+5.5%	1.193	1.115	+4.5%
Pound Sterling	0.879	0.882	+0.4%	0.884	0.887	+1.2%
Brazilian Real	4.392	3.954	-10.0%	4.075	4.446	+9.3%

Note: Reference rate Fiscal 2018 is the average rate for Fiscal year 2018, used for organic growth calculation.

### **ON-SITE SERVICES INTER-SEGMENT RESTATEMENTS**



<b>REVENUES</b> (In millions of euro)		FY18		Q	1 FY18		Q	2 FY18		Q	3 FY18		Q	4 FY18	
	B&A	HC	EDU	B&A	HC	EDU	B&A	HC	EDU	B&A	HC	EDU	B&A	HC	EDU
North America	-12	+9	+3	-3	+2	+1	-3	+2	+1	-3	+2	+1	-3	+2	+1
Europe	-158	+158		-41	+41		-39	+39		-41	+41		-37	+37	
Africa, Asia, Australia, Latam, Middle East	+10	-10		+3	-3		+2	-2		+2	-2		+3	-3	

Since the beginning of Fiscal 2019, some contracts have been reallocated between segments. The major change was in some European countries, where after a certain amount of restructuring, the business has now been segmented for the first time. The Hospitals and Seniors business is now reported in Health Care and Seniors while it was previously reported in Business & Administrations, as all the non-segmented businesses are.

Given the low materiality of these changes, pro forma figures for FY 2018 are not required.

FY 2019 organic growth and variations in UOP margin have been adjusted to take into account such changes.

## ALTERNATIVE PERFORMANCE MEASURE DEFINITIONS

#### **Organic growth**

Organic growth corresponds to the increase in revenue for a given period (the "current period") compared to the revenue reported for the same period of the prior fiscal year, calculated using the exchange rate for the prior fiscal year; and excluding the impact of business acquisitions and divestments, as follows:

- for businesses acquired (or gain of control) during the current period, revenue generated since the acquisition date is excluded from the organic growth calculation;
- for businesses acquired (or gain of control) during the prior fiscal year, revenue generated during the current period up until the first anniversary date of the acquisition is excluded;
- for businesses divested (or loss of control) during the prior fiscal year, revenue generated in the comparative period of the prior fiscal year until the divestment date is excluded;
- for businesses divested (or loss of control) during the current fiscal year, revenue generated in the period commencing 12 months before the divestment date up to the end of the comparative period of the prior fiscal year is excluded.

For countries with hyperinflationary economies all figures are converted at the latest closing rate for both periods when the impact is significant.

As a result, for the calculation of organic growth, Argentine Peso figures for FY2019 and FY 2018, have been converted at the exchange rate of EUR 1 = ARS 49.573 vs. ARS 44.302 for FY 2018.

Starting FY19 Venezuela is accounted for using the equity method. Consequently Venezuela is no longer in revenue.

#### **Issue volume**

Issue volume corresponds to the total face value of service vouchers, cards and digitally-delivered services issued by the Group (Benefits and Rewards Services activity) for beneficiaries on behalf of clients.

#### **Underlying Operating margin**

Underlying Operating profit divided by Revenues.

#### **Underlying Operating margin at constant rate**

Margin calculated converting FY2019 figures at FY 2018 rates, except for countries with hyperinflationary economies.

#### Appendix 5

#### **FINANCIAL CALENDAR**

Annual results, Fiscal 2019	November 7, 2019
Annual Shareholders' Meeting 2019	January 22, 2020
First Quarter results, Fiscal 2020	January 9, 2020
First Half Results, Fiscal 2020	April 9, 2020
Nine months revenues, Fiscal 2020	July 7, 2020
Annual results, Fiscal 2020	October 29, 2020



Appendix 6

These dates are purely indicative, and are subject to change without notice. Regular updates are available in the calendar on our website **www.sodexo.com** 

#### **SODEXO KEY FIGURES**





- Founded in 1966 by Pierre Bellon
- As at 28/02/2019, Bellon S.A. holds 42.2% of capital (57.06% of voting rights)

Dow Jones Sustainability Indices In Collaboration with RobecoSAM @







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#### **INVESTOR RELATIONS CONTACTS**



#### www.sodexo.com



Head of Investor Relations • Virginia JEANSON Tel: + 33 1 57 75 80 56 virginia.jeanson@sodexo.com

Investor Relations Manager
 Sarah JAMALI-KLEIN
 Tel: + 33 1 57 75 83 68
 sarah.jamali@sodexo.com

Investor Relations Coordinator • Cynthia CATTY Tel: + 33 1 57 75 80 54 cynthia.catty@sodexo.com

**Sodexo** 255 Quai de la Bataille de Stalingrad 92130 Issy-Les-Moulineaux

Email: communication.financiere@sodexo.com



# Thank you!

