



## Technical Services

Our services include the management of all physical assets of our clients' businesses and we offer our clients a fully flexible solution to support their business needs. The range of services now encompasses everything from asset maintenance, interior and exterior building services, estates management, landscaping services, building fabric maintenance, mechanical, electrical, civil works, waste management, water treatment, electrical testing, lift/escalator maintenance, air monitoring and kitchen equipment maintenance.

### Asset Maintenance

A broken boiler, a faulty lift or a defective fire alarm system can have critical and costly implications for a business. At Sodexo, we make sure that our clients don't have to worry about things going wrong. Using a computer-aided facilities management system, we plan, record, monitor, track and control every asset maintenance assignment. The system enables us to schedule planned maintenance to avoid disruption to our clients' day-to-day operations.

### Estates Management

Our estates management services include the management and maintenance of all buildings, treating them as vital assets in our clients' day-to-day operations. Our estates management services ensure effective management and planning of property as a tangible business asset.

Our remit goes beyond the general maintenance of buildings to consider its long-term sustainability. In conjunction with the general mechanical and electrical requirements and planned preventative maintenance, we provide long-term strategic business support relating to energy management, life cycle management and space planning.

*Our dedicated team is committed to providing high quality, cost effective solutions to our clients.*

### Onshore and Offshore Refurbishments

Sodexo provides comprehensive multi-disciplinary services for turnkey projects covering design and surveys, material supply, offshore refurbishment and ad hoc supply. This ranges from office reconfigurations to accommodation and galley upgrades. In fact, we have also recently refurbished TV lounges, saunas and chiller rooms.

We offer fabric condition surveys, work schedules, problem investigation and solving. All our projects are planned, managed and completed on time and within budget.

By applying these high standards, we have gained an excellent reputation for the reliability and successful completion of turnkey projects. This approach has led to an expanding client base who repeatedly return to us for their construction needs.

### Domestic Equipment Support

Our domestic equipment support service ensures our clients get the best efficiencies from their catering equipment and can focus on their core business. Our specialist team offers regular maintenance, emergency breakdown response, kitchen deep clean services and frequent safety checks to ensure our clients conform to the Food Safety Acts and in accordance with the Health and Safety at Work Act 1974.

## Our Technical Expertise

### Mechanical and Electrical Maintenance & Operation

Completion of annual PUWER HAVS Assessment and PAT testing of all equipment with a full electrical register submitted with test results.

### Site and Equipment Maintenance

- Co-ordination with service contractors
- Equipment downtime control and record
- Control of maintenance response time
- Office furniture

### Preventative and Corrective Maintenance

- Client facilities
- M&E Systems

Full preventative maintenance routines and management through our Computerised Maintenance Management System (CMMS) system.

### Utilities Management

Electrical generation, water production, waste water treatment plant etc.

### Building Fabric Maintenance

Internal fixtures & fittings, furniture, partitioning, floor coverings, decoration, lighting, etc.

### Space Planning and Architectural Services

Project management from design and build of a single room change, to full design and build of new modules and refurbishment of all forms of accommodation, galley refurbishments, office reconfigurations or new builds.

### Plumbing Services

Including pumps, municipal water lines, sewer lines, sprinklers, back flow preventers, roof drains, etc.

### Landscaping

Improving the quality and presentation of client grounds.

### Engineering Services

Building infrastructure equipment and systems such as mains power, lifts, HVAC, etc.

### Facilities Helpdesk

Receive, co-ordinate and monitor user requests covering all facilities – related support services.

### Office Moves and Portage

All aspects of authorised office relocations.

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## A Comprehensive and Responsive Service

Our workshop and service yard allows us to store procured items of material for refurbishments and spare parts.

Materials are monitored and containerised prior to being shipped. Our local procurement department ensures that we are in full control of the process from ordering through to installation.

*We offer a wide range of services – delivered in-house by our experienced Technical Services Team.*

## Dedicated to Health and Safety

Health and Safety at work is critical, at Sodexo we make this our highest priority and support both our own and the client's businesses through robust policies and procedures that meet or exceed all Regulatory requirements. Detailed risk assessments are undertaken in order to minimise the risks, hazards and dangers associated with the operation and maintenance of buildings and infrastructure services e.g. machinery, chemicals, noise and manual handling etc. All Sodexo staff receive comprehensive training and supervision in workplace Health and Safety. We provide a robust audit regime and ensure that any improvements to H&S are cascaded through our organisation.



For more information on Sodexo's range of technical services please also visit our website: [www.sodexo.com](http://www.sodexo.com)

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Quality of Daily Life Solutions